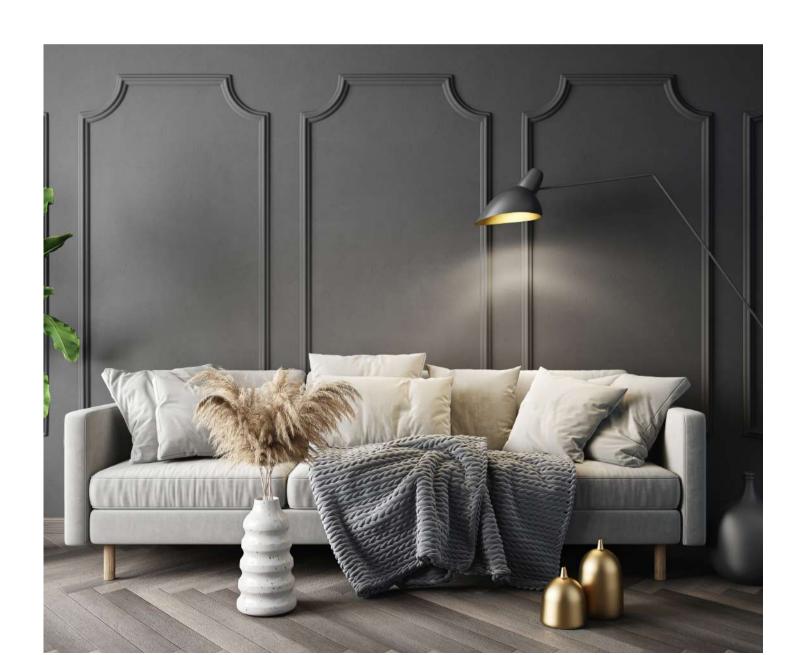
SELLER'S GUIDE

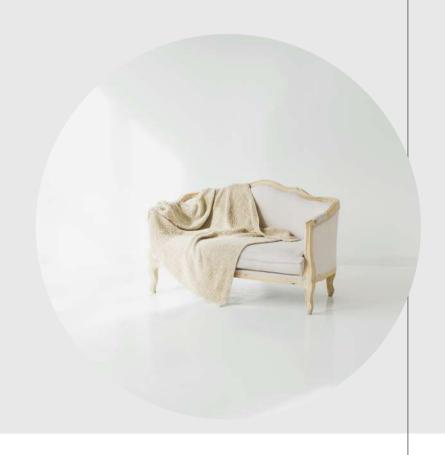
COMPLETE GUIDE FOR THE HOME SELLING PROCESS



Before you sell: understanding the home selling process

There are many steps, tasks, and requirements to selling a home that we follow to help ease anxiety and avoid costly mistakes. Here is a list of steps we go through during the home selling process. Each will be detailed further in the guide.

- Get to know your agent
- The Process
- Marketing and pricing your home
- Preparing to List
- Listing your home
- After listing
- Contract to Closing
- Final Steps







Luis and Meagan Vasquez

GET TO KNOW YOUR AGENTS

From our family to you, we are here to help with all of your real estate goals this year. With the backing of Windermere Real Estate we have the resources and knowledge to find you what you want at the right price. We are a married team who moved to Washington six years ago when Luis joined the Navy. Since then we have made new connections in different counties in Western Washington. As a military veteran family we are used to constant change, adversity, and challenges. In real estate we leverage these skills to find or sell your home with the utmost ease.

let's Chat







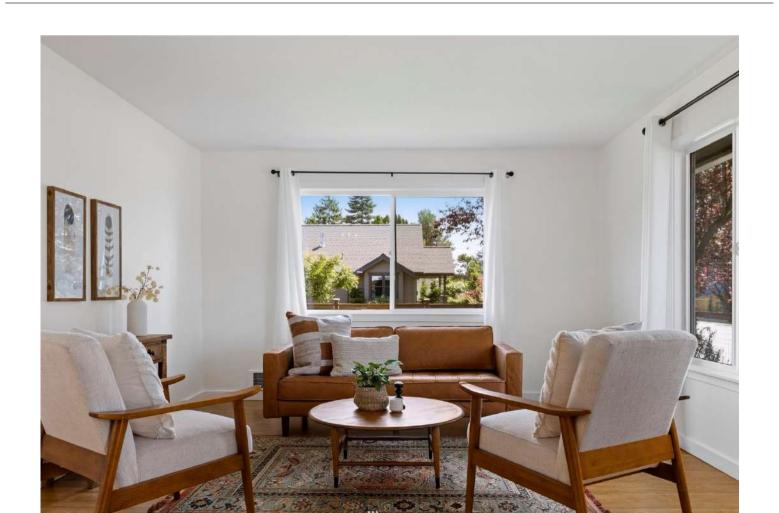




GET TO KNOW YOUR AGENT

Selling a home is a very significant decision in one's lifetime. It is essential to have a dedicated agent in your corner, always looking out for your best interest. A seller's agent's fiduciary responsibility is to represent the seller and to ensure that they are protected.

After all, a buyer has someone in their corner. A listing agent has an allegiance to the seller. Their goal is to get the seller top dollar for their home. There is incredible value in having someone working for YOUR best interests. Our focus is a partnership with the seller, where we both communicate effectively to sell your home at the best price possible. We will sit down with you to go over all of your goals for the sale of your home..



HOME SELLING PROCESS

⇒ pre-marketing → step six step seven step sight → showings → offer

→ negotiating → step ten step eleven appraisal → step twelve title & utilities -

→ step thirteen step fourteen step final walkthrough → closing → last steps





DETERMINING FACTORS

FOR IF A PROPERTY WILL SELL OR WILL NOT SELL

1. pricing

When pricing your home it is important to carefully consider top market value. Using our comparitive market analysis tool, we will suggest your home's best listing price. We sell homes HIGHER than the market average because we list homes at the correct price from the start.

2. how it shows

It is important to have your home ready for market on day one. We will help you make sure your home is ready for showings and online by:

Completing repairs that need to be done Decluttering & removing personal items Making sure the home is clean and smells fresh Cleaning carpets Neutralizing spaces and walls

3. marketing

We offer **SUPERIOR MARKETING TECHNIQUES** to help get your home sold faster and for more money than the competition.

PROSPECTING

Prospecting daily for potential buyers. We talk with neighbors, past clients, and our colleagues.

MARKETING

The second you sign with us, we go to work on marketing your home! **COMING SOON MARKETING, ONLINE MARKETING, SOCIAL MEDIA MARKETING** and **PRINT MARKETING** are all part of the success of getting your home seen by the most potential buyers, selling your home faster and for more money than the competition.

COMMUNICATION

We actively communicate with you through every step of the process. Diligently sharing feedback from showings, following up with agents after viewing the home, and calling weekly to discuss the progress from the previous week.

THE ADVANTAGE OF LISTING WITH US

STAGING

- 85% of staged homes sold for 6-25% more
- Most tasks are completed during the appointment

BOOSTED ONLINE EXPOSURE

Today's market is centered on technology. Buyers are performing their own searches online, so it is important that your listing is ranked high and shown in it's best light. Studies have shown that online buyers, disregard homes with limited photos, low quality photos, and minimal information. Rest assured we take the extra steps to get maximum exposure for your listing and give the online shopper a wealth of information, as well as quality photos, and video tours.

PROFESSIONAL PHOTOGRAPHY PROVIDED

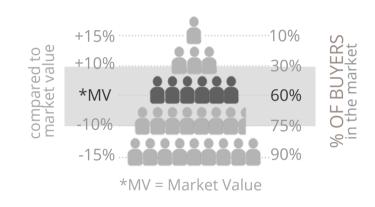
PRICING STRATEGY

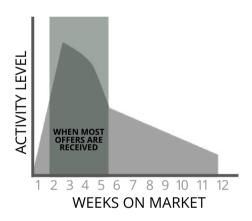
Using data from a market analysis of your area, we will price your home correctly the first time so that it will sell quickly.

If your home is priced at fair market value, it will attract the largest number of potential buyers in the first few weeks.

If a home is overpriced it will attract the fewest number of buyers looking to purchase a home. The majority of home buyers look at a lot of homes, and they quickly get a feel for the price range that homes sell for in a given condition and location.







PROFESSIONAL STAGING

To make sure your home is shown in the best light to buyers, we will provide a professional staging consultation to ensure your home is ready to go on the market. A stager's job is to neutralize your home to appeal to the maximum number of potential buyers.

PROFESSIONAL PHOTOGRAPHY

In today's market, home buyers are searching online first. It is imperative that the photos of your home are top notch and of the best quality to catch the buyers attention and stand out from the competition. Having more eyes on your home, is the fastest way to get it sold and sell for top dollar.

AGENT MARKETING

We are part of a very large agent network. I will reach out to this network to see if your home might be a great fit for one of their buyers. This agent network is key to connecting buyers with your home as 88% of residential sales involve real estate agents.

ADVERTISING & MARKETING

We know the importance of marketing a property. This is an area we heavily focus our budget on. Our expertise is attracting hundreds of buyers per month, and increasing brand awareness.



MAXIMIZE YOUR HOME'S POTENTIAL

Preparing to List

A clean, neutral, and streamlined look helps buyers to imagine what life would be like in your home. The action points below will help them be able to do that.

EXTERIOR

- Wash or paint the home's exterior
 - Paint the front door
 - Keep the yard nicely trimmed
 - Keep the lawn free of clutter
 - Weed and freshly mulch garden beds
 - Clean interior and exterior windows
 - Apply fresh paint or stain to wooden fences



INTERIOR

- Remove personal items, excessive decorations & furniture
 - Replace or clean carpets
 - Get rid of clutter and organize and clean closets
- Apply a fresh coat of paint to walls, trim and ceilings
- Replace outdated ceiling fixtures, and clean lighting fixtures
 - Minimize and clean pet areas in the home
 - Be sure that all light bulbs are in working order



FRESHEN THE PAINT & FIXTURES

- A new coat of exterior paint helps a home's curb appeal. It isn't a low-budget item, but if you can swing it...DO IT
- If you can't paint the entire home, paint the trim. This is a relatively simple thing to do and it helps give a home that wow factor
- Update exterior light fixtures. This can quickly give a home an updated look
 - Put a fresh coat of paint on the front door



THE ART OF STAGING

Staging a home is definitely different the designing a home. The goal of staging is having a trained eye come into your home and look at it as a buyer would. This service is provided to create a clean, decluttered look so that potential buyers can look at your home like a blank canvas to envision all their loved ones and belongings in the space.

staged homes spent

900
less time on the market

staged homes increased sale price up to

5%

BENEFITS OF STAGING

- ·LESS TIME ON THE MARKET
- ·INCREASED SALE PRICE
- •HIGHLIGHTS THE BEST FEATURES OF THE HOME
- •DISGUISES FLAWS OF THE HOME
- •DEFINES SPACES AND REVEAL PURPOSE OF EACH SPACE
- •DEMONSTRATES THE HOMES FULL POTENTIAL
- •CREATES THE WOW FACTOR YOU WILL NEED IN PHOTOS TO MAKE YOUR HOME STAND OUT



REAL ESTATE PHOTOGRAPHY







A PICTURE SAYS A THOUSAND WORDS

A listing's photos are often the first and sometimes only opportunity to attract a potential buyer. Most buyers are finding their homes online and photos are the first impression of your home. Great pictures are the key to getting a home noticed, and showings scheduled. As your agents, we will ensure that your listing will be shown in its best light. Many times a buyer has already decided if they are interested in your home just from the pictures online, without ever stepping foot inside your home.

THE FACTS

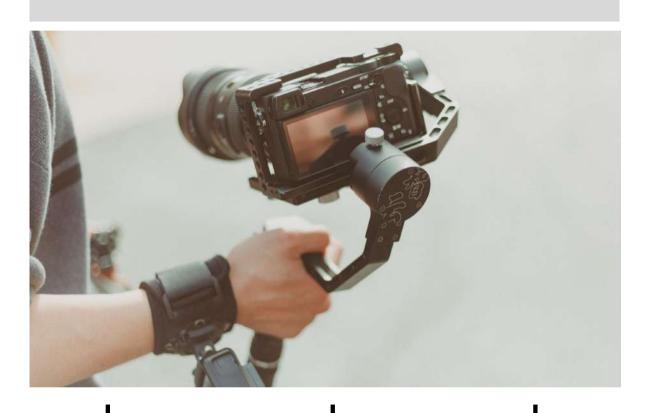
quality photos gain 118% more online views

 $\begin{array}{c} {\rm professionally\ shot\ listings}\\ {can\ sell\ for\ up\ to}\\ {19K\ MORE} \end{array}$

potential buyers look at professionally shot photos 10 TIMES longer than non professional photos

PROFESSIONAL VIDEOGRAPHY

VIDEO IS THE NUMBER ONE FORM OF MEDIA ENGAGEMENT



Real estate listings with video receive 403% more inquiries

Videos attract
300%
more traffic for nurturing leads.

70%

of homebuyers watch video house tours

VIRTUAL TOURS

A virtual tour is a sequence of panoramic images that are 'stitched' together to create a 'virtual' experience of a location. Once created, the viewer is able to experience what it is like to be somewhere they are actually not

THE BENEFITS



Utilizing cutting-edge technological solutions, we can narrow in on the most serious buyers. By using virtual tours we can give buyers a good look at your home without disturbing you.

Leaving only the more serious buyers to schedule a showing.

They are interactive by design, which means users spend more time exploring than they would looking at photos. The more invested in the interaction potential buyers feel, the more likely to take the next step in their purchase journey.

Potential home buyers don't like to wait and they want all the information now. Never missing another opportunity. A virtual tour allows your home to be on display around the clock.

Exposes your home to a wider audience. Your home can be toured from clear across the country at anytime.







PROPERTY BROCHURES



Property brochures are a memorable marketing piece for buyers to bring home with them after a showing. These brochure outline every detail of your home seen and unseen. We love using these to show all the unique details, photos, neighborhood specs, schools, upgrades and features your home has to offer.

ROBUST MARKETING

NETWORKING

A large percentage of real estate transactions happen with co-operating agents in the country. I will expose your listing to this market.

SIGNAGE

A sign will be placed in your yard as well as pointers and open house signs prior to an open house. These will be placed at the most opportune times to gain the most exposure.

SUPERIOR ONLINE EXPOSURE

Buyers in today's market first start their search online. We will meet your potential buyer where they are...online! Not only will your home be featured in the local MLS, it will also be featured on the major 3rd party real estate sites, and syndicated to literally hundreds of other listing sites. Your home will be featured on our company website, and social media.

EMAIL MARKETING

An email will be sent to our current buyer database of buyers searching for properties on our website. A new listing email alert will go out to our agent network of thousands of agents in the area.

PROPERTY FLYERS

Highly informative and creative property flyers will be displayed inside your home. These help potential buyers remember the key items and unique features of your home.

LOCK BOX

Lockboxes are essential for the safety of all. They allow an agent to show your house whenever he or she needs to, rather than relying on you the owner for a key. Owners are also expected to vacate the property for showings. Having a lockbox makes this process much easier for all involved

SHOWINGS

When we list your home, you will also be signed up with a showing service that immediately communicates with you when a showing is scheduled. When feedback isn't left, I will follow up with those agents requesting their feedback within 24 hours.

OPEN HOUSES

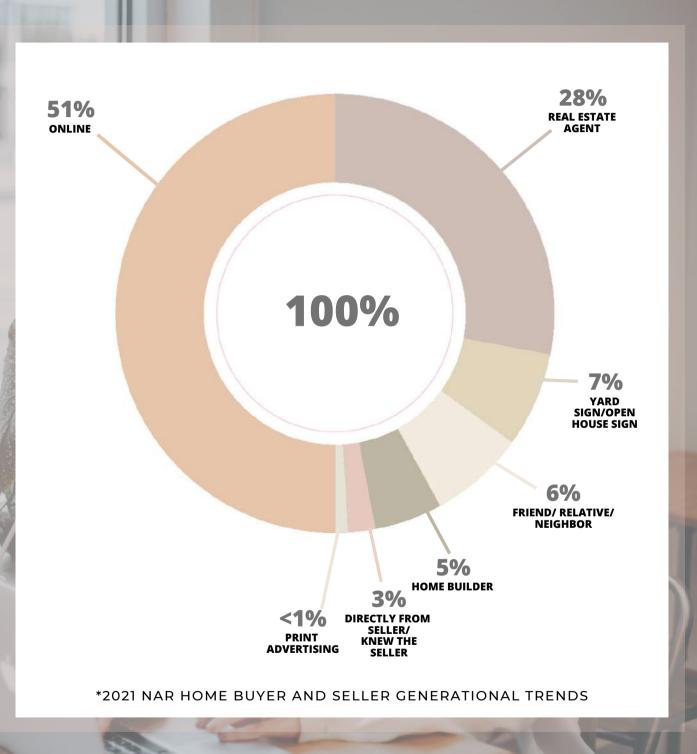
After reviewing many surveys, we have discovered the perfect formula for what day is best to list a home and the perfect day for an open house.

SOCIAL MEDIA MARKETING

We practice regular social media marketing on today's top social sites which include and are not limited to: Facebook, Instagram, LinkedIn, and Google.



WHERE DO BUYERS FIND THEIR HOME





MAXIMUM EXPOSURE



VASQUEZ

Zillow® **Ptrulia**

realtor.com[®]

twitter







GET FEATURED

We will feature your home on the top home search sites, on social media and syndicate it to over 400+ other sites.

Homes that receive the top 10% of page views sell an

SHOWINGS

A few tips to help your home showings go as smoothly as possible

FLEXIBLE

Be as flexible and accommodating to the buyers schedule as possible. We want to avoid having missed opportunities if at all possible.

INFORMED

Make sure everyone in the home is informed when showings are to happen so they can keep their spaces clean.

CLEANING and UPKEEP

Keep up with daily messes. Wipe down kitchen and bathroom counters before leaving for the day.

ODORS

Avoid strong-smelling foods: Keep your meal prep as neutral and simple as possible before opening your home to potential buyers.

FURRY FRIENDS

Keep pet areas clean. Clean up after your pets immediately and wash their bedding regularly. Hide pet food or litter. Not everyone is a pet person and it may hinder a potential buyers ability to picture themselves living in your home.

NATURAL LIGHT

Open blinds and curtains and let in as much natural light as possible. Leave lights on before you leave for a showing.

TRASH

Empty trash cans to avoid any odors. Try to empty trash cans nightly so that the home is fresh when you leave for the day.

TEMPERATURE

Keep the room temperature comfortable. This demonstrates to buyers that the HVAC is working properly. The more comfortable buyers are during a showing, the more they can see themselves living in the home.

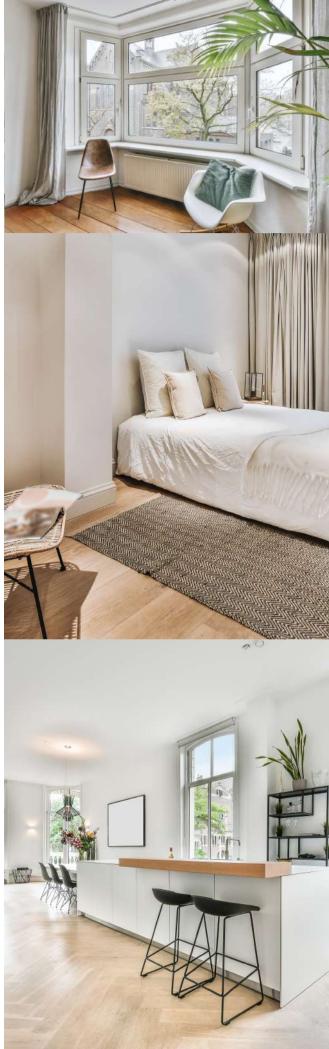
PERSONAL ITEMS

Make sure you place all valuables and prescriptions out of site, in a safe place, or bring with you when you leave.

VACATE

Having a seller present can make buyers feel awkward. We want to make the buyers feel at home and stay awhile.

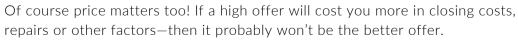




OFFERS

Price is just one of many considerations when deciding which offer is best for your home. Here are some of the other factors that matter

CONTINGENCIES The fewer contingencies on an offer the better. Shorter time periods are also valuable.
ALL CASH BUYER A cash offer is usually more appealing than a finance offer as the seller doesn't need to worry about the bank approving the loan.
PRE - $APPROVAL$ Assures home sellers that the buyer can get the loan they need.
LOAN TYPE A conventional loan is often the least complicated. This is an appealing choice for sellers. An FHA loan can cause delays because they require certain repairs and approvals.
CLOSING TIMELINE You might need to close quickly to move on to the next adventure, or you might need to extend closing to allow time for the next home to be ready. Choosing the offer with the closing time that fits your needs will be most attractive to you.
CLOSING COSTS Sometimes an offer comes in high, but the buyer asks you to pay a percentage of the buyer's closing costs.
BUYER LETTER If you care about the future of your home, a buyer letter could assure you that you're selling to someone who will love the home and your neighbors as much as you did.
REPAIR REQUESTS If the home needs some repairs, but you don't have the time or money to do them, a buyer who is willing to do them for you might be what you need.





OFFER PRICE

NEGOTIATIONS

AFTER AN OFFER IS SUBMITTED

WE CAN:

- Accept the offer
- Decline the offer

If the offer isn't close enough to your expectation and there is no need to further negotiate.

Counter-offer

A counter-offer is when you offer different terms to the buyer.

THE BUYER CAN THEN:

- Accept the counter-offer
- •Decline the counter-offer
- •Counter the the offer

You can negotiate back and forth as many times as needed until you can reach an agreement or someone chooses to walk away.

OFFER IS ACCEPTED

You will sign the purchase agreement and you are now officially under contract! This period of time is called the contingency period.

Now inspections, appraisals, or anything else built into your purchase agreement will take place.



HOME INSPECTIONS

WHAT IS INCLUDED

Roof & Components

Exterior & Siding

Basement

Foundation

Crawlspace

Structure

Heating & Cooling

Plumbing

Electrical

Attic & Insulation

Doors

Windows & Lighting

Appliances (limited)

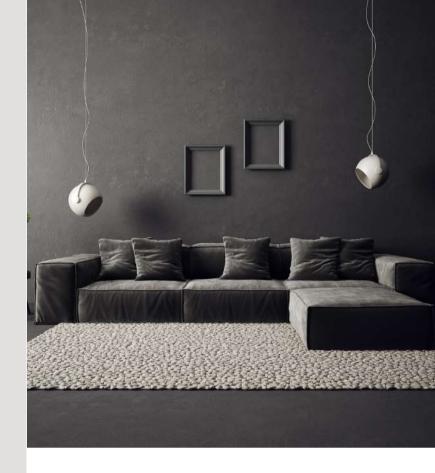
Attached Garages

Garage Doors

Grading & Drainage

All Stairs





FAQ

INSPECTION TIME FRAME

TYPICALLY 3-10 DAYS AFTER SIGNING CONTRACT. NEGOTIATIONS USUALLY HAPPEN WITHIN 5 DAYS

COSTS

NO COST TO THE SELLER. THE BUYER WILL CHOOSE AND PURCHASE THE INSPECTION PERFORMED BY THE INSPECTOR OF THEIR CHOICE.

POSSIBLE OUTCOMES

INSPECTIONS AND POTENTIAL REPAIRS ARE USUALLY ONE OF THE TOP REASONS A SALE DOES NOT CLOSE.

COMMON PROBLEMS COULD BE FOUNDATION, ELECTRICAL, PLUMBING, PESTS, STRUCTURAL, MOLD, OR RADON

UPON COMPLETION:

BUYER CAN ACCEPT AS IS

BUYER CAN OFFER TO RENOGOTIATE

BUYER CAN CANCEL CONTRACT

HOME APPRAISAL



If the buyer is seeking a loan to purchase your home they will need to have an appraisal performed by the bank to verify the home is worth the loan amount. As a seller we want the property to appraise for at least the sale amount or more. It is very difficult to successfully contest your appraisal. An experienced agent demonstrates certain strategies to reveal value of the home prior to the appraisal.

APPRAISAL COMES IN AT OR ABOVE SALE PRICE

You are in the clear, and closing can be begin!

APPRAISAL COMES IN BELOW SALE PRICE

Renegotiate the sale price with the buyer Renegotiate with the buyer to cover the difference Cancel and re-list Consider an alternative all-cash offer



CLOSING THE SALE

Closing is when funds and documents are transferred in order to transfer ownership of the property to the buyer. The escrow officer will look over the contract and find out what payments are owed by who, prepare documents for closing, perform the closing, make sure all payoffs are completed, the buyer's title is recorded, and that you receive payoffs that are due to you.

1. TRANSFER FUNDS

The transfer of funds may include payoffs to:

- Seller's mortgage company as well as any lien holders
- Local government, if any property taxes are due
 - Third-party service providers
 - Real estate agents, for payment of ommission
- Sellers, if there are any proceeds from the sale of the home

2. TRANSFER DOCUMENTS

The transfer of documents may include:

- The deed to the house
- Certificate of Title, Bill of Sale, and other real estate-related documents
- Signed closing instructions and/or settlement statement (HUD 1)
- Receipts (if needed) for completed repairs, per sales contract

3. TRANSFER PROPERTY

The transfer of property may include:

- Recording of the signed deed (completed by third-party) at county courthouse
- Post-closing agreement, if seller will need to rent back home for specified time frame
- Exchange of keys, garage door opener, security codes and/or devices, appliance manuals, etc.
- Homeownership legally transfers to the new owner when the signed deed is recorded at the seller's local county courthouse.

YOUR COSTS

Seller's commonly pay:

- Mortgage balance & penalties if applicable
- Any claims against your property
- Unpaid assessments on your

property

- Real estate agents, for payment of commission
 - Title insurance policy
 - Home warranty

WHAT TO BRING

Sellers need to bring to closing:

- A government picture ID
- House keys
- Garage door openers
- Mailbox and any other spare keys

AFTER CLOSING

Keep copies of the following for taxes:

- Copies of all closing documents
- All home improvement receipts



FINAL Sels FOR SELLERS





CANCEL POLICIES

Once title transfer has occurred contact your insurance agent to cancel your policy so you can receive a refund of any prepaid premiums.



CLOSE ACCOUNTS

Cancel utilities and close those accounts. Keep a list of phone numbers for each of your utility and entertainment companies.



CHANGE ADDRESS

Let everyone know your new address. Submit a change-of-address form to the post office.



TURN EVERYTHING OFF

Turn off valves to the sinks, toilets, appliances, and water heater. Turn off all light switches and fans. Lastly, call the electric company.



DOCUMENTS

Secure all closing documents as well as the contract and closing documents. Keep them in a safe place.



GATHER HOME PAPERWORK

Put together a packet of manuals, receipts, and any warranties as well.



CLEAR OUT PERSONALS

Move out your personal belongings completely. Check all drawers, cabinets, and closets.



CLEAN

Ensure that your home is completely clean upon leaving the home. Clean the cabinets, refrigerators, and other appliances inside and out. Thoroughly clean out the garage. Schedule trash pick up prior to the day of closing. Leave your home the way you would like to find it if you were the buyer.



INCIDENTALS

Leave all house keys, remotes, gate keys, pool keys, and mailbox keys in a drawer in the kitchen.



FLOORS

Vacuum and sweep floors one more time



LOCK UP

Ensure all blinds are closed, and lock the windows and doors.



"Meagan and Luis helped my partner and our daughter find the perfect spot for our family. Bellingham is a highly competitive market and they were able to help us secure an offer and sell our house in a timely fashion. Both were extremely professional and answered all of our questions quickly. We were able to work out both a sale and purchase with them which can be very stressful and they both helped us navigate each challenge we faced. I appreciated their hustle and the lengths they went through to support us in any way they could. I can't recommend them enough!"

"Luis was awesome to work with. He made a stressful process so much easier. He was a fantastic negotiator, and took into account what was best for me. Luis was able to help me navigate through everything, and I am so grateful to have been able to work with him. I look forward to recommending him when family and friends need a broker."

"I can't even begin to mention what an amazing team these two are! Words are not enough to express how awesome these two were at finding and getting us into our first home. Buying a house can be very daunting, scary and an overwhelming nightmare, especially if you don't have a real-estate agent who is willing to go the extra mile to make sure you find the home of your dreams. Jeremy and I were first time home buyers and the process couldn't have gone anymore seamless. Meagan is such a sweetheart and Luis really knows the ins- and-outs of his craft. I highly recommend them to help you find your next home. Luis and Meagan, from the bottom of our hearts we thank you. The two of you were a complete joy and a blessing. We are so grateful."

"I can't recommend Meagan + Luis enough for anyone looking to for real estate in Whatcom County!! They knew so much about both the local homes and areas but also about buying in general + was able to explain it really well to a first time buyer. They helped me get a condo with my mom who lives 2 hours away and was always super communicative with both of us and made everything super simple even with the distance. They were also super sweet and professional throughout the whole process. always on time to everything, willing to show properties around our schedule, and great communication throughout the whole process."

"Meagan and Luis helped my partner and I find a home that fit the wants and needs we were looking for. We were new to the area and they took the time to teach us about the market, the neighborhoods, and introduced us to resources in the area. They were patient in our process as we are first time homebuyers but that didn't stop them from over communicating and checking in throughout the entire process. A process many told us would take months took us 2. Thank you again for helping us through this journey. Recommended this team to work with."



HONESTY & TRANSPARENCY
INTEGRITY
RESPECT
TIMELY & REACHABLE
ACTING IN YOUR BEST INTEREST



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